



P1 - RO/2020/002/XX

QUALITY POLICY (ISO 9001)

We are a company producing glass closures. In order to satisfy our customers' requirements for product quality, we develop an integrated management system applying the principles of modern management, in particular the standard ČSN EN ISO 9001:2016 (quality management system).

Our goal is to provide our customers with quality products based on a comprehensive, constantly evolving knowledge and, thus, to build an environment of continuous trust and development.

We have, therefore, adopted this unified vision:

VINOLOK is a guarantee of quality and safely sealed beverage with a design, unique and exclusive closure, the production and use of which emphasizes the protection of the environment.

We fulfil this basic vision by focusing on the following principles:

1. Standard quality management system

- a) The company management agrees with the provisions of the standard ČSN EN ISO 9001:2016, therefore it is used throughout the company. It manages the business context involving relations to external providers, customers, employees, competitors and the regional public. In doing so, it manages the risks that exist within those relationships.
- b) The quality management system is an organic part of the overall management of the company.
- c) We apply the principle of continuous improvement in the management system.

2. Improving the quality of our orders

- a) The basic and primary objective of the company's activities is to satisfy the expressed and expected wishes and the current and future needs of customers.
- b) We consider not only the technical quality of our products, but also the quality of adherence to the agreed delivery terms and quality of the accompanying administration

3. Cooperation with external providers of products and services

- a) We carefully select our business partners. Priority is given to business partners with an established quality management system, whether certified or verified by us.
- b) We thoroughly verify the quality of deliveries to the company and require it to be accompanied by relevant documents (e.g. attestations, certificates, declarations of conformity).

4. Cooperation of employees in reaching quality

- a) Our greatest potential is in a qualified and reliable employee.
- b) In the company, it is determined for all employees what they are responsible for and treat each other as customers and suppliers.

In Jablonec nad Nisou, on 2 January 2020


Ing. Aleš Urbánek, CEO